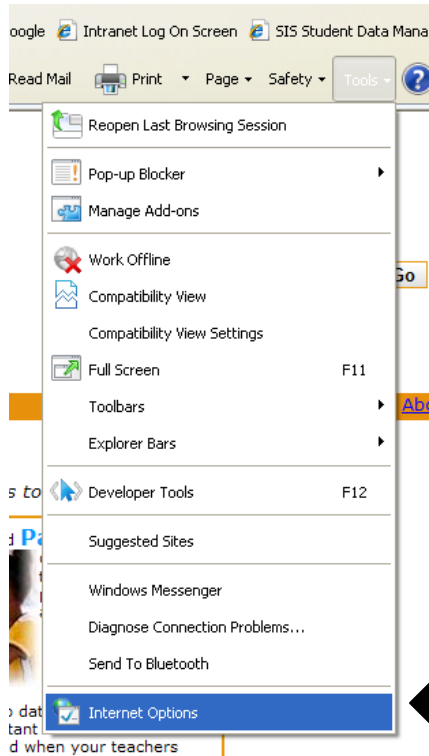
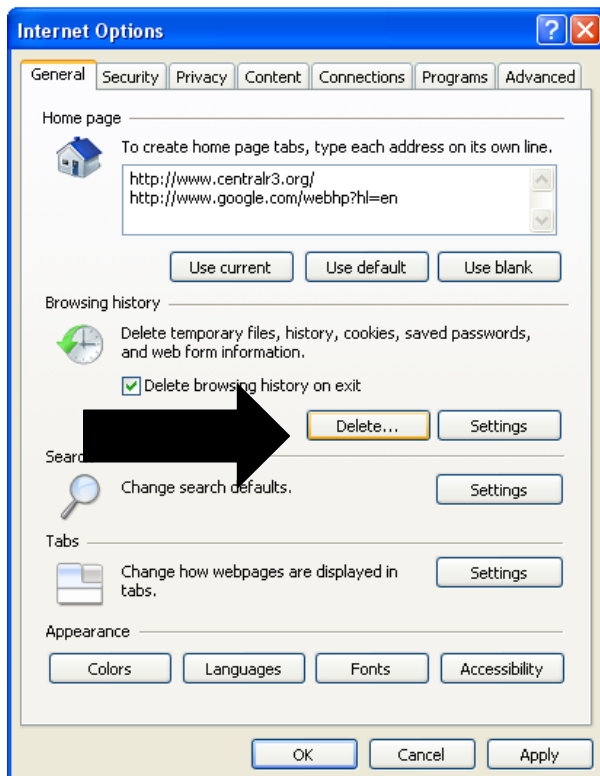


**Following these steps will help with many problems and issues concerning Schoolnotes, Email, and SIS.**

## Clean Cache



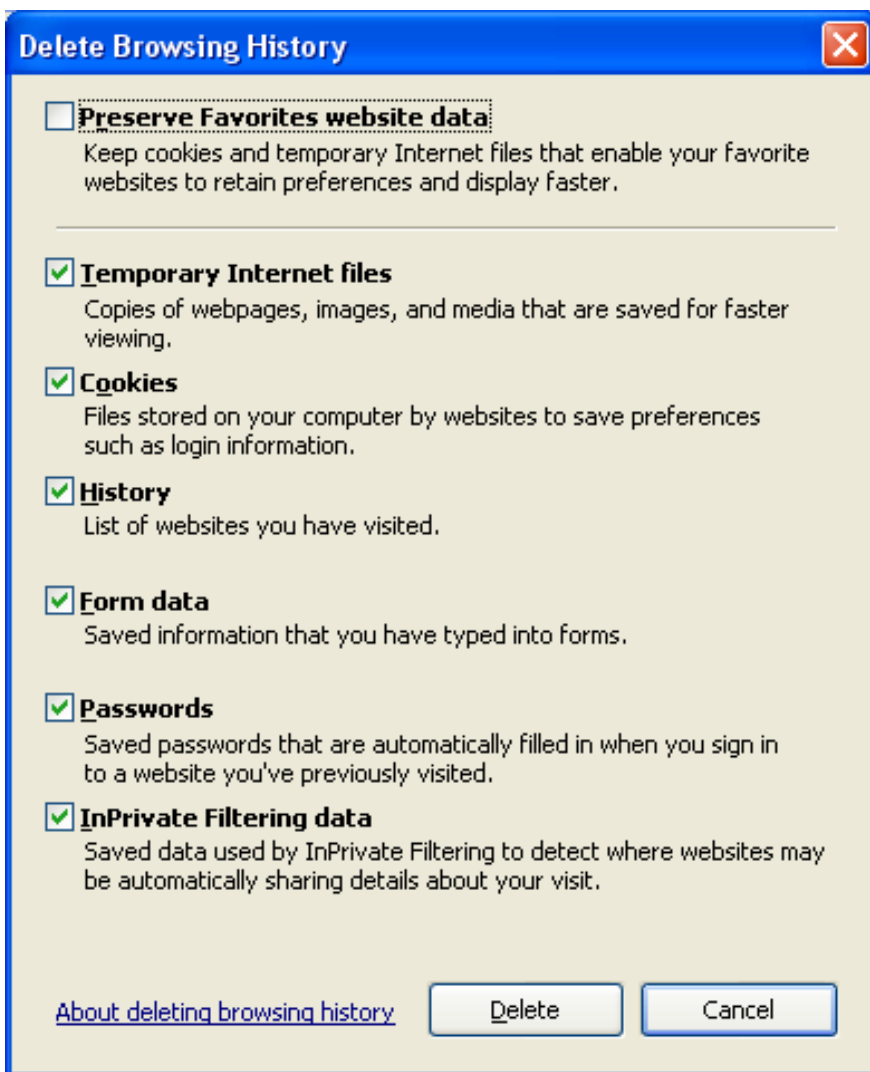
**In your browser click Tools and at bottom of menu click on Internet Options**



**Under Browsing History**

**Put a check mark beside Delete browsing History on exit.**

**Then click on the Delete button and choose these following boxes to check.**

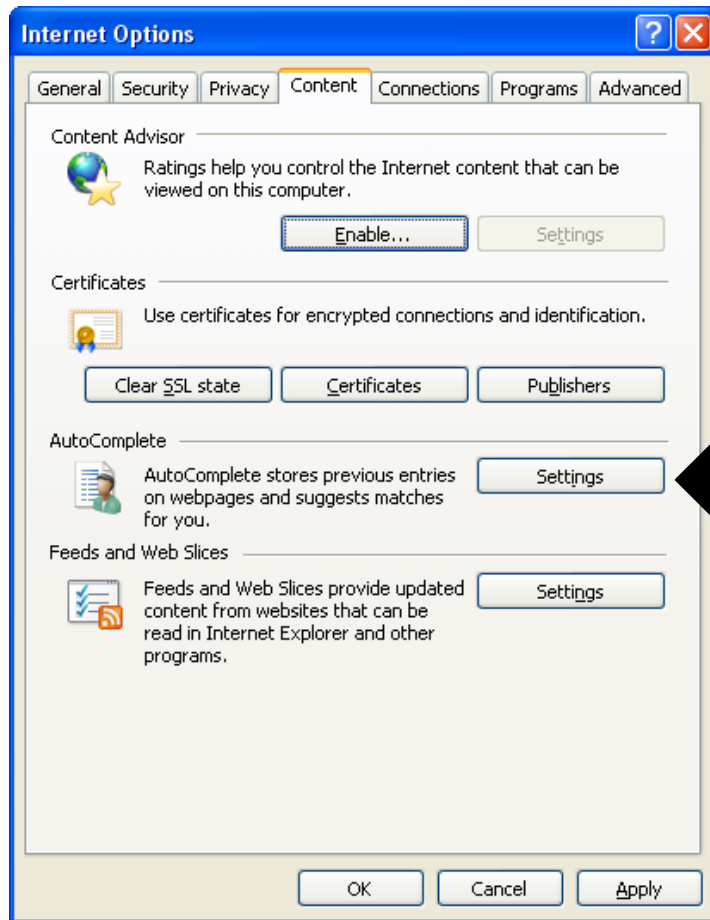


**Check the bottom 6 boxes. You may check the top box if you wish then click delete. This will delete cache and will continue to delete cache each time you close your browser. This will help with Email errors, SIS errors and Schoolnotes problems.**

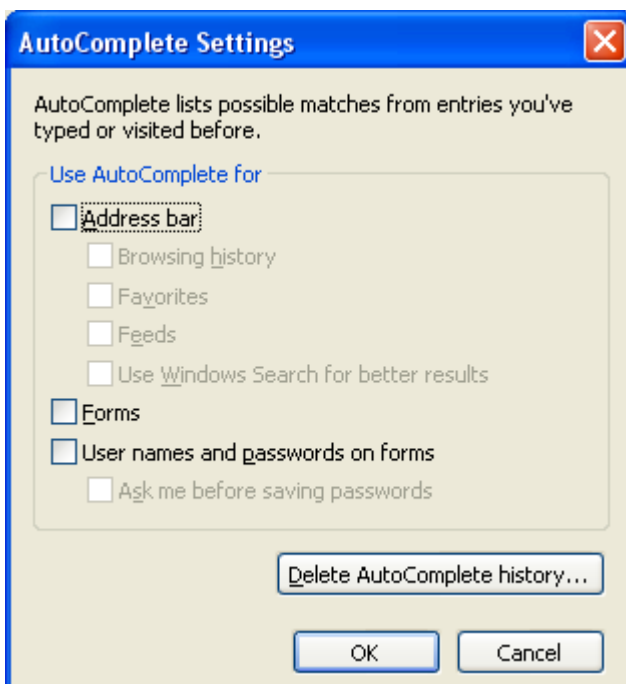
**Make sure Autocomplete is NOT enabled.**

Check by following these steps. Continued on next page.

Go to Internet Options and click on the tab named **Content**.



Then click on Settings button beside AutoComplete.



Uncheck ALL boxes in this dialog box and click OK.

Following all of these steps will solve many browser related issues.